

Accessibility Statement for Chapel Allerton Parish Council Website

Introduction

Accessibility Statement

This accessibility statement applies to <https://chapelallertonparishcouncil.co.uk>

This website is run by **Chapel Allerton Parish Council**. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- Some PDF or Word documents may not be fully accessible to screen reader software
- Older documents may not be in an accessible format
- Some images may not have suitable alternative text
- Content produced by third parties or using third-party software may not meet accessibility standards

We are working to improve accessibility and to replace or update content where reasonably practicable.

What to do if you cannot access parts of this website

If you need information from this website in a different format, such as accessible PDF, large print, easy read, audio recording or braille, please contact:

Contact name: Sammie Millard-Jones

Email: clerk@chapelallertonparishcouncil.org.uk

Telephone: 07465405533

We will consider your request and respond within **10 working days**.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any accessibility problems not listed on this page, or think we are not meeting accessibility requirements, please contact us using the details above.

Contacting us by phone or visiting us in person

Find out how to contact us: 07465405533

Enforcement procedure

The **Equality and Human Rights Commission (EHRC)** is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

If you are not satisfied with our response, you can contact the **Equality Advisory and Support Service (EASS)**:

- Website: www.equalityadvisoryservice.com
 - Telephone: 0808 800 0082
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Technical information about this website's accessibility

Chapel Allerton Parish Council is committed to making its website accessible, in accordance with the **Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018**.

Compliance status

This website is **partially compliant** with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

1. Images without adequate text alternatives

Some images may not have adequate text alternatives. This fails WCAG 2.1 success criterion 1.1.1 (Non-text Content).

2. PDF documents and other files

Some PDFs and other documents may not be fully accessible to screen readers. This fails:

- WCAG 2.1 success criterion 4.1.2 (Name, Role, Value)
- WCAG 2.1 success criterion 2.4.5 (Multiple Ways)

3. Third-party content

Content produced by third parties or using third-party software may not meet accessibility standards. Users unable to access third-party content are encouraged to contact the Parish Clerk directly via email or telephone.

Content that's not within scope of the accessibility regulations

PDFs and other documents published before 23 September 2018 may not meet accessibility standards — for example, they may not be structured so they're accessible to a screen reader. We are not required to fix these under the regulations, but we will update them where reasonably practicable.

What we're doing to improve accessibility

We are committed to:

- Ensuring all new documents published meet accessibility standards
 - Reviewing and updating older content where feasible
 - Monitoring and addressing accessibility issues as they are identified
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Preparation of this accessibility statement

- This statement was prepared on: **3rd March 2026**
- It was last reviewed on: **30th March 2026**
- This website's accessibility was assessed by: **self-assessment**

Testing was carried out using the following tools:

- Google Lighthouse accessibility audit
- GOV.UK accessibility checklist

Pages tested included:

- Homepage and main navigation pages
 - Key information pages most frequently accessed by residents
 - Contact pages
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If you would like this information in an alternative format, please contact Sammie Millard-Jones using the details above.